



BERRYVILLE

EST. 1798 *Genuine* VIRGINIA

www.berryvilleva.gov

COVID-19 updates are available on the Virginia Department of Health website (<https://www.vdh.virginia.gov/coronavirus/>) or by calling the Clarke County Health Department at 540-955-1033.

Town Offices

The Town Business Office is located at 101 Chalmers Court and open from 8:30 a.m. to 5:00 p.m. Monday through Friday. Customers may use the drive-through weekdays from 9:00 a.m. to 4:30 p.m. A drop box, located in the front of the Government Center, may be used after hours.

Need to contact us?

Phone: 540-955-1099

Email: customerservice@berryvilleva.gov

Reminders

Please be mindful of non-flushable and “flushable” items that may result in costly home plumbing repairs.

“No Wipes in the Pipes”

- Do not flush “flushable” wipes.
- Do not flush disinfectant wipes.
- Do not flush baby wipes.
- Do not flush paper towels.
- Do not flush sponges, cloths, etc.

These items do not break down like toilet paper and can clog parts of the sewage-handling system.

Street Sweeping Schedule

Spring street sweeping will begin the first week of April in the downtown area. Residential locations will be swept shortly thereafter.

Stay Informed

- Register with “**NotifyMe**” on our website www.berryvilleva.gov to receive important messages.
- Register with **CodeRED® Citizen Alert System** at the following link:
<https://public.coderedweb.com/CNE/915DC4D1E4D3>
- See updated information on our website.
www.berryvilleva.gov
- Visit Clarke County Facebook page
<https://www.facebook.com/clarkecountyvirginia/>

Payments

Berryville – Clarke County Government Center

Our drive-through hours are 9:00 a.m. – 4:30 p.m. Monday through Friday.

The Town’s drop box, open 24/7, is located in the front left side of the parking lot as you enter the Berryville – Clarke County Government Center.

ACH Electronic Transactions

WATER / SEWER ONLY

The Town of Berryville offers you, **at no additional cost**, the option to pay your water/sewer bill through automatic transfers debited electronically from your bank account.

These automatic debits are a safe and convenient method of paying your water/sewer bill. You just authorize us to withdraw from your bank the amount you owe on the day your payment is due. It’s that simple. **ACH Form is available on our website.**

Phone Payments

WATER / SEWER AND TAXES

Please call Payment Service Network, Inc. (PSN) at **1-877-885-7968** to make a payment by phone. Have your bill handy to provide your account number to register. Fees may apply.

Online Payments

WATER / SEWER AND TAXES

Customers are able to pay online or download a payment app to a smart phone or tablet. Please go to our website, www.berryvilleva.gov, and click on the “**Pay Online**” link.



A fee of \$1.25 is added for checking or saving payments.



A fee of 2.95% is added for credit card payments.

2021 Office Closure Schedule

The Town Business Office will observe the following office closure schedule:

Memorial Day

Monday, May 31 closed

Juneteenth

Friday, June 18 closed

Independence Day

Friday, July 5 closed

Labor Day

Monday, September 6 closed

Columbus Day & Yorktown Victory Day

Monday, October 11 closed

Election Day

Tuesday, November 2 closed

Veterans Day

Thursday, November 11 closed

Thanksgiving

Wednesday, November 24 close at noon

Thursday, November 25 closed

Friday, November 26 closed

Christmas

Thursday, December 23 closed

Friday, December 24 closed

Spotted Lanternfly & Cicada Information

The Spotted Lanternfly quarantine area has recently been expanded to include Clarke County. Additional information, including permit requirements and residential control options, can be found at these web-sites: <https://www.vdacs.virginia.gov/> or <https://ext.vt.edu/>.

Every 17 years, the Cicada Brood X emerges once the soil temperature reaches 64 degrees. High levels of noise and tree branch damage are likely to occur in our area this summer. It is recommended that residents NOT use pesticides, as these sprays may adversely affect beneficial insects, including pollinators such as butterflies and honey bees.

Spring Building Projects

If you plan to construct a deck, addition, storage shed, fence, pool, or other structure, please contact the Planning and Zoning Office at 540-955-4081 or planner@berryvilleva.gov for zoning requirements prior to construction.

Property Maintenance Regulations in the Berryville Code

High grass: Section 13-32 requires property owners to cut grass and remove weeds before the growth reaches 12 inches in height.

Obstructions of Dog Run (Town Run): Section 13-33 requires property owners whose properties are traversed by Dog Run to maintain the Run and remove any obstructions.

Accumulations of Refuse: Section 8-2 requires property owners to maintain their property so that it is free of refuse, litter, and other such substances.

Dog Owners' Responsibilities: Section 4-25 regulates pet owners' responsibilities on both public and private properties.

Disposal of Grass Clippings: Section 8-24 prohibits grass clippings and other yard waste from being included in the trash collection service provided by the Town. Please contact the Town Office (540-955-1099) for yard waste information.

The Berryville Code is available for review at this link:

https://library.municode.com/va/berryville/codes/code_of_ordinances



Please see additional and updated information on our web site www.berryvilleva.gov

CODE RED®

Keeping citizens informed.

The Town uses the CodeRED® Citizen Alert System to broadcast important emergency and severe weather messages to Town residents. The CodeRED® system distributes notifications to residents at a rate of 1,000 calls per minute and will leave a voicemail message if the phone is not answered.

Registering with CodeRED®: All listed land line numbers will automatically be called by the system. **If you use unlisted numbers, cell phones, or VOIP you will not receive CodeRED® notifications unless you sign up for the service.**

To sign up for CodeRED® notifications please visit the CodeRED® registration site at <https://public.coderedweb.com/CNE/915DC4D1E4D3> or contact Clarke County Communications at 540-955-1234.