



BERRYVILLE

EST. 1798 *Genuine* VIRGINIA

[August 2021 - www.berryvilleva.gov](http://www.berryvilleva.gov)

COVID-19 updates are available on the Virginia Department of Health website (<https://www.vdh.virginia.gov/coronavirus/>) or by calling the Clarke County Health Department at 540-955-1033.

Town Offices

The Town Business Office is located at 101 Chalmers Court and open from 8:30 a.m. to 5:00 p.m. Monday through Friday. Customers may use the drive-through weekdays from 9:00 a.m. to 4:30 p.m. A drop box, located in the front of the Government Center, may be used after hours.

Need to contact us?

Phone: 540-955-1099

Email: customerservice@berryvilleva.gov

Reminders

Please be mindful of non-flushable and “flushable” items that may result in costly home plumbing repairs.

“No Wipes in the Pipes”

- Do not flush “flushable” wipes.
- Do not flush disinfectant wipes.
- Do not flush baby wipes.
- Do not flush paper towels.
- Do not flush sponges, cloths, etc.

These items do not break down like toilet paper and can clog parts of the sewage-handling system.

Stay Informed

- Register with “**NotifyMe**” on our website www.berryvilleva.gov to receive important messages.
- Register with **CodeRED® Citizen Alert System** at the following link:
<https://public.coderedweb.com/CNE/915DC4D1E4D3>
- See updated information on our website.
www.berryvilleva.gov
- Visit Clarke County Facebook page
<https://www.facebook.com/clarkecountyvirginia/>

Payments

Berryville – Clarke County Government Center

Our drive-through hours are 9:00 a.m. – 4:30 p.m. Monday through Friday.

The Town’s drop box, open 24/7, is located in the front left side of the parking lot as you enter the Berryville – Clarke County Government Center.

ACH Electronic Transactions

WATER / SEWER ONLY

The Town of Berryville offers you, **at no additional cost**, the option to pay your water/sewer bill through automatic transfers debited electronically from your bank account.

These automatic debits are a safe and convenient method of paying your water/sewer bill. You just authorize us to withdraw from your bank the amount you owe on the day your payment is due. It’s that simple. **ACH Form is available on our website.**

Phone Payments

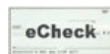
WATER / SEWER AND TAXES

Please call Payment Service Network, Inc. (PSN) at **1-877-885-7968** to make a payment by phone. Have your bill handy to provide your account number to register. Fees may apply.

Online Payments

WATER / SEWER AND TAXES

Customers are able to pay online or download a payment app to a smart phone or tablet. Please go to our website, www.berryvilleva.gov, and click on the “**Pay Online**” link.



A fee of \$1.25 is added for checking or saving payments.



A fee of 2.95% is added for credit card payments.

2021 Office Closure Schedule

The Town Business Office will observe the following office closure schedule:

Labor Day

Monday, September 6 closed

Columbus Day & Yorktown Victory Day

Monday, October 11 closed

Election Day

Tuesday, November 2 closed

Veterans Day

Thursday, November 11 closed

Thanksgiving

Wednesday, November 24 close at noon

Thursday, November 25 closed

Friday, November 26 closed

Christmas

Thursday, December 23 closed

Friday, December 24 closed

Schedule is subject to change, please monitor the Town's website at www.berryvilleva.gov.

Tax Information

The Town of Berryville mails First Half Real Estate tax bills at the beginning of May. These bills are due June 5. Second Half Real Estate and Personal Property tax bills are mailed at the beginning of November and are due December 5.

If you have any questions regarding real estate valuations or whether your vehicles qualify under the Personal Property Tax Relief Act, please contact the Clarke County Commissioner of the Revenue at 540-955-5108.

Reimbursement grants for elimination of illegal connections to the wastewater collection system

The Town will soon offer reimbursement grants to assist property owners with the cost of eliminating connections that introduce surface or ground water into the Town's wastewater collection system.

After the end of the grant period the Town of Berryville will begin enforcement efforts to compel property owners to eliminate such connections. These enforcement efforts may include the filing of charges for violation of §17-37(g) of the Berryville Code. Violation of this code section constitutes a class 2 misdemeanor.

Grant program details will be posted at www.berryvilleva.gov prior to August 16, 2021.

Holiday Trash Collection Schedule

Labor Day

Regular Pick-Up

Tuesday, September 7

Thursday, September 9

Friday, September 10

Rescheduled

Wednesday, September 8

Friday, September 10

Saturday, September 11

Thanksgiving

Regular Pick-Up

Tuesday, November 23

Thursday, November 25

Friday, November 26

Rescheduled

N/A

Friday, November 26

Saturday, November 27

Columbus Day/Yorktown Victory Day, Election Day, Veterans Day, Christmas, and New Year schedules will not be affected.

Leaf Collection Starts October 18

Public Works staff use a vacuum leaf collection machine each fall to pick up leaves. Leaves that have been raked to the curb or property line will be collected between October 18 and December 10, 2021. Each neighborhood will receive a minimum of three collections during this time period, weather permitting.

Leaves must be raked to the curb by 7:00 a.m. on the Monday of your scheduled collection week. Rake the leaves into a pile at the curb. If no curb exists, leaves may be piled at the property line facing the street. Do not pile leaves in or near storm drains or water meter covers or on sidewalks. Remove stones, litter, branches, and other debris from the pile as they may damage the leaf vacuum. Please do not park on the street in front of the collected leaves between the hours of 7:00 a.m. and 3:00 p.m. during your collection week until collection is finished.

You do not need to call the Town Office to schedule the vacuum service. If you prefer, you can bag your leaves in paper yard waste bags and the Town will collect them each Monday. Burning of leaves is prohibited.

West of Rte. 340

Week of:

October 17

October 31

November 14

November 28

East of Rte. 340

Week of:

October 24

November 7

November 21

December 5

CODE RED®

Keeping citizens informed.

The Town uses the CodeRED® Citizen Alert System to broadcast important emergency and severe weather messages to Town residents. The CodeRED® system distributes notifications to residents at a rate of 1,000 calls per minute and will leave a voicemail message if the phone is not answered.

Registering with CodeRED®: All listed land line numbers will automatically be called by the system. **If you use unlisted numbers, cell phones, or VOIP you will not receive CodeRED® notifications unless you sign up for the service.**

To sign up for CodeRED® notifications please visit the CodeRED® registration site at <https://public.coderedweb.com/CNE/915DC4D1E4D3> or contact Clarke County Communications at 540-955-1234.